

# Kim & Co

- Before giving PERSONAL LAUNDRY please check if any personal belongings in the pockets left, we are not responsible, and no claims will be entertained
- Unless the itemised list is sent with Laundry, Kim & Co's count must be accepted
- Laundry is not responsible for colours running or fading, loss or damage of button and buckles
- Kim & Co will not be responsible for any deficiency in items, where we have explained the risks of laundering the item (FILLING OUT ACKNOWLEDGEMENT FORM REQUIRED)
- Any claims of damage or discrepancies must be made within 24 hours
- All prices quoted are in £ and subject to applicable taxes and Service charge.
- In the event the shop is closed, please do not attempt to enter through the factory door unless instructed previously to do so
- No Same Day Laundry after 11:00 am
- Liability for lost and damaged items limited to an amount not exceeding 5 times the cost of cleaning the item
- You MUST disclose to Kim & Co if there are any stains/marks on the laundry, and we cannot guarantee that all stains will be able to be removed (WE WILL NOT PROVIDE COMPENSATION FOR LAUNDRY THAT HAS NOT BEEN ABLE TO BE DESTAINED)
- You must disclose to us whether you want to opt for Kim & Co to hold back and continue to treat stained laundry